



Fred Dean and Nigel Bellchamber of Amberley Gavel Ltd will be providing Council with a refresher on a Member's and Council's (there is a difference) roles and responsibilities, the importance of maintaining effective Council Member/Staff relations, and citizen service and citizen engagement best practices. There will be ample time during and following the presentation for Q and A. Fred and Nigel are former senior municipal employees and have been providing advice and training for Councils and municipal employees for many years.

#### Nigel Bellchamber

Consults with municipal government on strategic planning, CAO recruitment, organizational design, and financial matters. His local government career spanned four municipalities and twenty-five years in roles such as CAO or Treasurer. He and Fred Dean have worked with municipalities across the Province wishing to improve their Council/ Staff relations.

#### Fred Dean

Is a municipal solicitor and senior administrator with over 30 years in local government in Ontario. He and Nigel have facilitated the highly successful AMO Effective Municipal Councillor Programme for municipal councillors and heads of council for the last seven years. He is a recognized coach to municipal councillors and staff. Fred is the Chair of the Question Box panel at the ROMA/OGRA conference. In 2007 Fred and Nigel were both named to the AMO Honour Roll.