



**JASPERS-FAYER
PROPERTY MANAGEMENT**

3 August 2021

RECEIVED

AUG 09 2021

TOWN OF SHELBURNE

Town of Shelburne,
203 Main Street East,
Shelburne, Ontario. L9V 3K7

Attention: Town Council

Re: Water billing – 250 Robert Street, Shelburne
Customer number 04020

Dear Councillors;

Thank you for considering our request to adjust the water and sewer billing for 250 Robert Street and for agreeing to correct the number of units to the actual number of suites. The owners were extremely disappointed that you not did agree to our request to increase the number of metres of water and sewage that the building is allowed at the lower rate - in order for it to be equitable to other households in town (as is done in many other municipalities).

The owners are in agreement that the current arrangement of one bulk meter does not encourage residents to conserve water, HOWEVER in speaking with the residents who lived in the building in 2012/13 when water meters were installed in the rest of Shelburne, the residents were NEVER offered the option of having meters installed! While the Town of Shelburne paid for water meters for almost all households in town, the Town did not do the same for the residents of 250 Robert Street.

Furthermore, staff reported to council that the cost of allowing multi-residential buildings 220 cubic metres of sewer and water every two months at the low rate times the number of units would cost the town \$87,000! Doing some very rough calculations, it is obvious



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that the \$87,000 figure is GROSSLY exaggerated and it is likely less than a couple of thousand dollars (staff has confirmed that an error was made). We believe that error unfairly influenced council's decision.

The residents of 250 Robert Street want to be treated the same as every other household in Shelburne. The board of directors would be in favour of having the town install water meters in each unit (which should have been done in 2012/13). This would make each unit owner responsible for the cost of their water and sewage usage and would encourage conservation. Failing which, we ask that you revisit the decision to allow additional allowance of usage at the lower rate.

Should you have any questions, please contact the undersigned at your convenience. We would be pleased to "attend" another council meeting, should it be helpful.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Kim Jaspers-Fayer'. The signature is fluid and cursive, with a long horizontal stroke at the end.

Kim Jaspers-Fayer, CPA, RCM
Property Manager for:
Dufferin Condominium Corporation
No. 14

/kjf

c.c. Board of Directors