

Public Message

Headwaters COVID-19 Assessment Centre and Call Centre move to the next phase

As COVID-19 cases remain stable across the province, we are pleased to share that we will be moving to a new phase in our COVID-19 response. Effective August 10, we will transition our COVID-19 Assessment Centre and Call Centre to the hours of operation below.

COVID-19 Assessment Centre and Call Centre

- Monday, Wednesday, Friday from 10am – 6pm
- Tuesday, Thursday from 12 – 8pm

[Online appointment booking](#) will remain available 24/7 and patients age one and under will continue to be tested for COVID-19 in our Emergency Department.

For the most up-to-date information about our COVID-19 response including how to access our COVID-19 Assessment Centre and book an appointment please [visit our website](#).

We appreciate your patience and understanding as we navigate the changes brought on by the pandemic and are so grateful to everyone who has helped to get us to this next phase. So many of you stepped up to support our COVID-19 Assessment Centre and Call Centre including volunteers from beyond our hospital walls. We are profoundly grateful for everything you have done.

Thank You.

Kim Delahunt, President, President & CEO, Dr. Peter Cino, Chief of Staff and Vice President, Medical Affairs and Anna-Marie Sutherland, Vice President Patient Experience, Health Integration and Chief Nursing Executive and Health Disciplines Executive